

17 Workplace Communication and Influence

1-day programme

Most workplace problems are communication problems. This programme helps professionals communicate with greater clarity, listen more effectively, and influence others without manipulation.

What you'll learn

- How to structure messages for clarity and impact in any medium
- Active listening techniques that improve understanding and relationships
- Ethical persuasion - how to influence without pressure or manipulation
- Adapting your communication style to different audiences and contexts

Who is it for

Professionals at all levels who want to communicate more clearly, listen more effectively, and influence with integrity.

Duration

1-day programme

Outcomes

Participants leave with practical communication tools and a clearer understanding of how to adapt their style for greater impact and trust.